CSWG Process Review
Provide Community Housing Referral

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Process Overview: Mission Summary

- Provide Community Housing Referral:
  - Help Marines and their families locate private sector housing (a component of relocation assistance)
  - Enhance quality of life
- Principal Customers:
  - Marines and their families
- Outputs (products/services):
  - Suitably housed Marines and families

Process Review Assessment Chart
Provide Community Housing Referral

Process Breakdown Table	Core Assessment Table				Risk Assessment Table		
	Core	Core Critical Enabler	Non-Core Must be Gov't	Non-Core Avail. In Market	Direct Effect on Operational Forces	Criticality	Military Performance Rqmt
Provide Community Referral				X	M	M	L
Administer Referral Program			X		M	M	L

Back-Up Charts

Core Assessment Table:

Justifying Non-Core Competencies (Must Be Gov't)

Subprocess	Justification
Administer Community Referral Program	Title 10 (inherently governmental) responsibilities associated with oversight/administration. Shelter has a direct affect on Marines and their families. (Administration represents a small percentage of the overall referral program effort. No military billets associated with this program.)

Back-Up Chart 3

Risk Assessment Table:
Direct Effect on Operating Forces

Subprocess	Justification for “M” or “H” Risk
Housing Referral	Medium. Providing good quality, safe, affordable family housing close to work, allows the operating forces to train, prepare and mobilize for their war fighting mission. Provides a direct impact on the effectiveness of the fifth element of the MAGTF. Positively impacts readiness and retention.

Risk Assessment Table:
Criticality Assessment

Subprocess	Justification for “M” or “H” Risk
Housing Referral	Medium. Failure to provide good quality, safe, affordable housing close to work could result in degradation in ability of Marines to fully focus on mission. Readiness and retention are affected. This has the potential to significantly impact an installation commander’s ability to train, prepare and mobilize operating forces. (There are no military billets associated with the community housing referral program.)

Back-Up Chart 5